

We are working closely with local pharmacists to support you with certain health conditions.

If, during your initial assessment we think you will get the quickest care through an NHS consultation with a pharmacist, we will arrange that for you.

Pharmacists are experts in medicines and can support with a range of health concerns. A consultation with a pharmacist means that you can be seen today at a pharmacy of your choice.

What happens next?

We will send your details and information about your condition to the pharmacy you have chosen.



The pharmacist will receive your referral information. Contact the pharmacy to arrange a suitable consultation time. Once agreed, go to the chosen pharmacy and let the counter staff know that you have been sent by the GP practice teams and that you have arrived for your consultation with the Pharmacist.



The consultation will be confidential – anything you discuss will be kept private. All pharmacies have a confidential consultation room.



Your chosen pharmacy details

How will the pharmacist help?

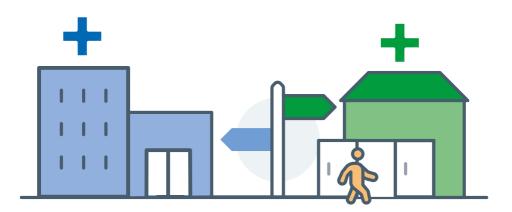
Pharmacists are highly skilled healthcare professionals who can give health advice on a range of minor conditions and have trained in medicines for at least five years.

The pharmacist will review your symptoms. If they think you need to see another healthcare professional (like a GP or optician), they will help to arrange this.

The pharmacist can give medical advice and help you know how to manage your condition. If they think you need treatment for your symptoms, they may suggest a medicine that you can buy over the counter (without a prescription).

If you are seeing them because you have run out of your usual medicine, they can help arrange a new supply.

The pharmacist will record what happened during your consultation, including any medication you were given. They will share this with your GP practice to make sure your medical record is updated.



Which pharmacy can I go to?

You can choose which pharmacy you go to, as long as it is providing the service.



How will we use your information?

We will only use your personal information when we need it to help manage your care safely.



Where can I find out more?

You can find further information on the following websites:

<u>www.nhs.uk/nhs-services/prescriptions-and-pharmacies/pharmacies/how-your-pharmacy-can-help</u>

<u>www.nhs.uk/nhs-services/prescriptions-and-pharmacies/pharmacies</u>

www.nhs.uk/nhs-services/prescriptions-and-pharmacies/pharmacies/out-of-hours-medicines/